

Job Title: Sensory Rehabilitation Assistant

Grade: Band C

Reports to: Sensory Senior Rehabilitation Worker

Role Responsibilities: No line management or budget responsibilities

The Role

Essex Cares vision is to be the supplier of choice for Adult Health and Social Care, this role requires strong commercial awareness and the ability to deliver a customer centric service.

This role is to support sensory impaired adults to maximize their independence and to provide support for their carer's and families.

The role requires enthusiasm and commitment, with strong communication skills and the ability to work independently under pressure using own initiative and within a multi-disciplinary team.

Working as part of the Sensory Team that provides a range of services to adults within the Essex area that have a visual or other sensory impairment and associated disabilities to improve the quality of life and promote independence.

Job purpose

To provide a variety of services to people with sensory impairment in their own homes which promote safety and independence.

To support the work of the specialist workers in the Sensory Services Team.

Key Accountabilities

- Work flexibly and collaboratively across structural boundaries as part of cross functional teams, and in support of key functional outputs, regardless of where you sit within the organisation.
- Think creatively, challenging the norms, and constructively challenging those around you (including those more senior) to ensure continuous improvement, commercial astuteness, and inspire the same in colleagues.
- Ensure understanding and the proper assessment and mitigation of risk, including Information Governance, Safeguarding, Health and Safety and Business Continuity.
- Responsible for recognising a disclosure of a concern from an individual that requires a safeguarding intervention to be made and to take appropriate action.

Duties and Responsibilities

- To provide a range of services determined by the support plans, including training to support the individual's independence.
- To ensure that reviews and monitoring are carried out across the services to guarantee that the needs of customer are met.
- To work closing with the Sensory Rehabilitation Workers to support rehabilitation programmes in the community.
- To participate in the delivery of rehabilitation programmes in appropriate cases, reinforcing skills taught by the Sensory Rehabilitation Workers
- To identify needs which must be referred to the Sensory Rehabilitation Workers or signposted to the voluntary sector or other relevant agencies.
- To undertake sensory specialist assessment of people with sensory impairments in appropriate cases.
- To ensure that regular administration and files are up to date and send out correspondence to customers and/or their representatives and/or external and internal contacts.
- To maintain customer records for all KPI requirements, which will include MI data, outcome scoring tool and visit reports within the ECL electronic systems and ECC systems.
- To represent ECL Sensory Service at public awareness events as required.
- To improve skills and knowledge by participating in personal development, attending appropriate training courses and attending regular supervision as requested by the Sensory Senior Rehabilitation Worker.
- To promote an effective team environment, ensuring effective communication and information and knowledge exchange between team members
- To promote the organisation and services in a positive manner and work in accordance with ECL's Values: Caring – Excellence – Integrity – Teamwork

This job description is only an outline of the tasks, responsibilities and outcomes required of the role. The jobholder will carry out any other duties as may be reasonably required by his/her line manager.

Person Specification

Key Skills and Competence

- Sensory specialist qualifications desirable.
- Experience of working with people who are hard of hearing, Deaf, sight impaired, blind or dual sensory impaired (deafblind) desirable.
- Ability to identify objectives and outcomes and the means to achieve them.
- Strong communication skills and experience of / willingness to use a range of communication methods with customers and colleagues.
- Able to develop networks and make use of contacts in an informal setting to meet the needs of service users.
- Ability to liaise with statutory agencies and voluntary organisations and be able to communicate clearly, precisely and professionally.
- Confident using IT equipment such as computer and smart phone and databases and relevant IT recording systems.
- Ability to work under pressure and to demonstrate the ability to think quickly, soundly and clearly.
- Valid UK driving licence and car, or access to a car and driver.
- Experience with dealing with sensitive data and understanding of Information Governance and GDPR.
- Knowledge and commitment to safeguarding and applying safeguarding procedures.
- Ability to manage own caseload.

Our Values



Supporting others with care, compassion, and positive engagement.



Working efficiently and innovatively to achieve excellence.



Working together to achieve our common goals.



Being open and having the courage to do what is right